

भारतीय भेषजी परिषद्
(Statutory body under Ministry of Health & Family Welfare)
भारत सरकार
आई-300, तीसरी मंजिल, टावर-1, वर्ल्ड ट्रेड सेंटर,
नारोजी नगर, नई दिल्ली-110029
टेलीफोन नं. 011-65218900-01
E-mail: registrar@pci.nic.in



PHARMACY COUNCIL OF INDIA
(Statutory body under Ministry of Health & Family Welfare)
Government of India
I-300, 3rd floor, Tower-I, World Trade Centre,
Nauroji Nagar, New Delhi-110029
Telephone No. 011-65218900-01
E-mail: registrar@pci.nic.in

Ref no: - **POLICY-13014/2/2025-POLICY**

To All,

- a. Pharmacists.
- b. State Pharmacy Councils.
- c. State Governments.
- d. Approved Institutions.

S u b : Go-Live of Health Professional Registry (HPR) Integration with PRTS/DIGI- PHARMed Portal – Mandatory Validation and Completion of HPR Profile.

Sir/Madam,

The Pharmacy Council of India (PCI) hereby informs to all concerned stakeholders (Pharmacists, State Pharmacy Councils, State Governments, and Approved Institutions) regarding the Go-Live of the Health Professional Registry (HPR) integration with the Pharmacist Registration and Tracking System (PRTS)/DIGI-PHARMed Portal.

The HPR is being implemented in coordination with the **National Health Authority (NHA)** with the objective of establishing a standardized, digitally verifiable registry of healthcare professionals, facilitating seamless integration and verification of pharmacist-related information with the National Digital Health ecosystem.

With the Go-Live of the HPR functionality, all existing pharmacists registered on Digi-Pharmed Portal with valid BH-P Number (Username) and new users of the PRTS/DIGI-PHARMed Portal shall be required to complete the prescribed HPR registration and validation process along with the DIGI-Pharmed registration process.

Therefore, in order to comply with the said directions, Council is hereby directing to follow the following steps:

1. Existing Pharmacists registered on Digi-Pharmed Portal with valid BH-P Number (Username):

- a. Log in to the PRTS/DIGI-PHARMed Portal (<https://digipharmed.pci.gov.in/>) and you will get the pop-up to update your profile with the e-KYC and updating relevant information.
- b. Review and validate the personal, professional, educational and registration details available in the system.
- c. Complete any pending information/fields required for HPR

- registration.
- d. Complete the HPR profile generation/registration process as prescribed.
 - e. Ensure that the information submitted is accurate, complete and up to date.
 - f. Once update, your state pharmacy council will scrutinise the profile and once approved by the SPC, your HPR Card will be generated.

All existing users are required to complete and validate their HPR profile within 15 (fifteen) days from the date of issuance of this Circular to avoid the de-activation of the profile.

2. Mandatory HPR Profile for New Users

It is further notified that, with effect from the date of Go-Live i.e. 12.08.2026, generation of an HPR profile shall be mandatory for all new users/profiles registered through the PRTS/DIGI-PHARMed Portal or NHA Portal, wherever applicable.

Accordingly, all newly registered pharmacists/users shall be required to complete the HPR registration/profile generation process as part of the prescribed registration workflow. Further, those profiles will be shared to SPC for the approval to generate the HPR Card.

User Manual for the portal New and Existing Users are attached in this circular for your kind perusal and necessary assistance as **Annexure 1**.

3. Further, All State Pharmacy Councils are requested to:

- Disseminate this Circular among all registered pharmacists/users under their jurisdictions on immediate basis.
- Complete the approval and confirmation process for all pending registrations of NHA portal or Digi-Pharmed Portal in timebound manner.
- Encourage existing users to complete the HPR validation and profile generation process within the stipulated **15-day period**.
- Ensure that new users are appropriately informed about the mandatory HPR profile generation requirement.
- Provide necessary support and guidance to users for completion of the HPR process.

For any technical assistance/support regarding the HPR process, users are requested to raise the grievance on the PCI Portal by following the given steps:

Step1: Visit on the grievance portal of IT on <https://digipharmed.pci.gov.in/#/login-issue>

Step 2: Select User Type as "Pharmacists" for existing user and Others for New Pharmacists.

Step 3: Choose Department as "IT" and Issues Type as "HPR/Pharmacists Registration or Profile Issues".

Step 4: Attach relevant information along with the screenshots if available and submit your grievance via OTP Validation.

All concerned stakeholders are therefore requested to take necessary action on priority and ensure compliance within the prescribed timeline.

This issues with the approval of the Competent Authority.

(ANIL MITTAL)

Registrar-Cum-Secretary

Digitally signed by
ANIL MITTAL
Date: 13-08-2026
17:28:11



Pharmacy Council of India

A STATUTORY BODY UNDER MINISTRY OF HEALTH & FAMILY
WELFARE



कामये दुःखतप्तानाम् प्राणिनारतिनाशनम्

USER MANUAL FOR “NHA-HPR DIGI-PHARMED PORTAL”





Pharmacists Registration Process

The Pharmacy Council of India (PCI) is collaborating with the National Health Authority (NHA) to integrate the database of registered pharmacists across India into the **Healthcare Professional Registry (HPR)** under the **Ayushman Bharat Digital Mission (ABDM)**



कामये दुःखतप्तानाम् प्राणिनामर्तिनाशनम्

01

All pharmacists are now considered as the part of Health Professional Registry like other health professionals i.e. Nurses, Dentist, etc.

02

Pharmacists can process this action on both NHA as well as DIGI-PHARMed Website

03

Post registration, the profile will be shared with their respective registered state pharmacy council for verification.

National Healthcare Providers Registry

Healthcare Professionals Registry

The Healthcare Professionals Registry (HPR) is a comprehensive repository of registered and verified healthcare professionals, Doctors from different systems of medicine, (including Modern Medicine, Dentistry, Ayurveda, Unani, Siddha, Sowa-Rigpa, Homeopathy), Nurses and Pharmacists, delivering healthcare services across India.

[Read more](#)

Health Facility Registry

Health Facility Registry is a comprehensive repository of health facilities of the country across modern and traditional systems of medicine. It includes both public and private health facilities including hospitals, clinics, diagnostic laboratories and imaging centers, pharmacies, etc.

[Read more](#)

Who can Register?

Doctors from all the system of medicines (Modern medicine, Dentist, Ayurveda, Unani, Siddha, Sowa-Rigpa, Homeopathy), Nurses and Pharmacists can be part of the Healthcare Professional Registry (HPR). The HPR is envisaged to evolve into a citizen-centric and practitioner-centric platform in compliance with global healthcare standards.

Facility Managers of hospitals, clinics, diagnostic laboratories and imaging centres, pharmacies, blood banks, etc. of both government and private sector.



Registration Process of Pharmacists (NEW)



कामये दुःखतप्तानाम् प्राणिनामार्तिनाशनम्

01

User needs to go to <https://digipharmed.pci.gov.in/> and click on **Pharmacists** Registration.

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12/05/2026 10:52:21 AM

Registration

01 Pharmacist Registration

Register as a licensed pharmacist and join our professional network. Get access to continuing education and professional development resources.

[Register Now →](#)

02 Organisation Registration

Is a job portal to Pharma Company/ Retail Shop/ Hospital/ CRO.

[Register Now →](#)

03 Student Registration

Register as a pharmacy student to access academic resources, track your progress, and manage your educational journey.

[Register Now →](#)

04 Institute Registration

Register your pharmacy institute to manage programs, faculty, infrastructure, and compliance with regulatory requirements.

[Register Now →](#)

05 Examining Authority Registration

Register as an examining authority to conduct examinations and manage assessment processes for pharmacy education.

[Register Now →](#)

Inspection Mobile App

The Inspection Mobile App is designed to streamline and digitize the institute inspection process, ensuring accuracy, compliance, and efficiency.

[Download on the App Store](#) [GET IT ON Google Play](#)



Registration Process of Pharmacists



कामये दुःखतप्तानाम् प्राणिनामर्तिनाशनम्

02

Fill in the details with a valid mobile number and SPC Registration No. and submit the form. If your Name, Registration No. and DOB Matched with the record in your SPC then the profile will be marked as **SPC VERIFIED..**

03

If your details does not match with our record then following message will be displayed as visible in Red Text.

04

Click on Proceed if you want to continue registration and you will be redirected to an external site for Aadhaar verification.

Keep your Aadhar registered number active with you before proceeding for registration.

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11/05/2026 03:57:18 PM

PRTS Registration

Create your DIGI Pharmed – HPR Profile

Important Notes

- All fields marked with (*) are mandatory
- Complete all 3 steps to finish registration
- Keep your login credentials secure
- You can refer to the User Manual Guide for assistance
- Ensure all information is accurate before submission
- Aadhaar verification is required for HPR ID generation
- [User Manual](#)

Create Your DIGI Pharmed – HPR Profile

Full Name *
SPC Registration No. *
State *
Mobile Number *
Date of Birth *
DD/MM/YYYY

Submit Cancel

Step 1 of 2

Create Your DIGI Pharmed – HPR Profile

Full Name *
R K
SPC Registration No. *
DL456789
State *
Mobile Number *
9876543210
Date of Birth *
15/

Message

SPC details could not be verified automatically. Manual verification will be done. You may still continue with registration. Click "Proceed" to continue and you will be redirected for Aadhaar verification.

Proceed Cancel

Submit Cancel

Step 1 of 2



Registration Process of Pharmacists



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05

User needs to enter their Aadhar Details and verify the same using OTP.

06

In the meantime, your page will wait for your Aadhaar verification to be completed, as shown in the image.

07

Once Aadhaar verification is completed, you will be redirected to Step 2 of the registration process, as shown in the image below.



Registration Process of Pharmacists



08

Fill in the details and submit the form to complete the registration process.

The fields highlighted in yellow are restricted and non-editable.

09

Once all these information's are submitted, the registration part is completed. User will get their User name visible on screen and on text SMS.

10

After registration, user needs to update their educational and working details post login in to their profile.

Create Your DIGI Pharmed – HPR Profile

Pharmacist registration form (Teacher/Student/Pharmacist)

Note: (*) indicates a required field.

Full Name * Rajesh Kumar	HPR ID * r.kumar@hpr.abdm
Create Password *	Confirm Password *
Mobile * 9876543210	Email ID * Enter Email
Register with Council *	Registration Number * DL-456789
Date of first registration * DD/MM/YYYY	Is the registration permanent or renewal *
Registration valid till * DD/MM/YYYY	Registration certificate attachment(Latest Certificate) * Choose File No file chosen Only pdf file allowed
Is your name on the registration certificate different from the name your Aadhaar? * ☐	
Pharmacist Address * A-12, Model Town, Sector 15 New Delhi - 110009	
d A e 7 2 Enter captcha	
Submit Cancel	

Login Credential

Rajesh Kumar!

Welcome to PCI

Here are your account details

Username: DL-P-24-0123

HPR ID: r.kumar2024

Regards,
PCI Team

Login

Step 2 of 2



Updating necessary details in New User Profile



कामये दुःखतप्तानाम् प्राणिनामर्तिनाशनम्

01

After registration is completed, you will receive an username and pop-up message as shown in the image above.

02

Click on Login to log in with your username and password. Your login page will look like this:

After logging in, you will receive a pop-up message as shown in the image.

03

Click on Go to Profile to complete your profile via updating necessary information's.

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11/05/2026 04:36:27 PM

Login to your account

Username
Enter username

Password
Enter Password

U e 9 L 1 7 0

Enter captcha

[Forgot Username?](#) [Forgot Password?](#)

[Log In](#)

[DIGI-PHARMed \(Registration\)](#)

[Experiencing any issues? Report an Issue](#)

Message

Your profile is not completed yet. Please submit your profile.

[Go To Profile](#)

[Logout](#)



Organization Onboarding Processing



कामये दुःखतप्तानाम् प्राणिनामर्तिनाशनम्

01

Once you login and click on your profile, user are requested to update their details and submit documents.

Pharmacy Council of India

Search or type a command (Ctrl + G)

2026-2027

★ Adil

Edit Profile

Name: Adil Hussain **Gender:** Male **Mobile No:** 7763997270

Centralized Council No: BH-P-26-0239 **Email:** adilhussain@gmail.com

Application Status (State Pharmacy Council)

State Pharmacy Council Status: Approved

Remarks(Reason for Approved or Rejected) *

Comment

Contact Information

Official Mobile Number *: 7763997270

Official Mobile Code: +91

Official Email *: adilhussain@gmail.com [Verify](#)

Health Professional Type *: Pharmacist

Profile Photo (Please ensure that the uploaded file size does not exceed 10 MB) *

[Choose File](#) | No file chosen

[View Attachment](#)

Personal Details

Salutation *: Mr.

Full Name *: Adil Hussain

Gender *: Male

Date of birth *: 15/05/1999

Father's name *: Mark

Mother's name *: Mia

HPR Id Number: 71-4328-7166-2140

Nationality *: Indian

HPR Id: adilhussain1551999@hpr.abdm



Organization Onboarding Processing



कामये दुःखतप्तानाम् प्राणिनामर्तिनाशनम्

02

Once you login and click on your profile, user are requested to update their details and submit documents.

03

Few of the details will be restricted that has been submitted at the time of registrations and fetched from Aadhar.

Address as per KYC

State *
BIHAR

District *
MUZAFFARPUR

Sub District *
Saraiya

City
Aurai

Address *
CO Amil Hussain Balbhadarpur Aurai

Pincode *
843312

Communication Address

☒ Is your communication address same as above?

Language

Language

Language	Can Speak	Can Read	Can Write	
Malayalam	YES	YES	YES	
English	YES	YES	YES	
Assamese	YES	YES	YES	

System of Medicine

Category
Pharmacist

System of Medicine
Pharmacy



Organization Onboarding Processing



07

Once you login and click on your profile, user are requested to update their details and submit documents.

08

Few of the details will be restricted that has been submitted at the time of registrations and fetched from Aadhar.

09

In Qualification, registration, and current work details, necessary documents that needs to be submitted must be correct. Once, profile is submitted the profile success message will show and SPC status will show pending.

Current Work Details

☒ Are you currently working?

Nature of Work *

Teaching Practice

Work Status *

Government

Type of Government Employment *

Central

Select Associated Ministry *

MinistryMOSteel (Mo Steel)

Please upload proof that you work for government such as Appointment Letter, Recent Pay-slip, Recent Transfer Order etc. (max 5mb)

Choose File No file chosen

[View Attachment](#)

Place of Work

Facility/Organization Name *

testing

Pincode *

444110

State *

MAHARASHTRA

District *

WASHIM

Facility/Organization ID *

IN2710005107

Department *

it

Facility/Organization Type *

Blood Bank

Facility/Organization Address *

ajmapur

Designation *

it

Place of Work

Search my Facility

Facility Name

State *

Select State

District *

Select District

Facility ID

or



Organization Onboarding Processing



कामये दुःखतप्तानाम् प्राणिनार्तिनाशनम्

10

Once you login and click on your profile, user are requested to update their details and submit documents.

11

Few of the details will be restricted that has been submitted at the time of registrations and fetched from Aadhar.

12

In Qualification, registration, and current work details, necessary documents that needs to be submitted must be correct. Once, profile is submitted the profile success message will show and SPC status will show pending.

Rajesh



Names: Rajesh Kumar

Gender: Male

Mobile No: 9876543210

Centralized Council No: DL-P-24-0123

Email: rajesh.kumar@example.com

Application Status (State Pharmacy Council) ▾

Contact Information ▾

Personal Details ▾

Address as per KYC ▾

Communication Address ▾

Language ▾

System of Medicine ▾

Registration Details ▾

Qualification Details ▾

Current Work Details ▾

Submit

Message

Profile submitted successfully.

Ok



Updating necessary details in Existing User Profile



कामये दुःखतप्तानाम् प्राणिनामर्तिनाशनम्

01

The existing user need to click on Login to log in with your username and password. Your login page will look like this:

02

After logging in, you will receive a pop-up message as shown in the image.

03

Click on Go to Profile to complete your profile via updating necessary information's.



Organization Onboarding Processing – Existing User



कामये दुःखतप्तानाम् प्राणिनामर्तिनाशनम्

04

Once you login and click on your profile, user are requested to update their details and submit documents.

Pharmacy Council of India

Search or type a command (Ctrl + G)

2026-2027

MD

Name: MD QAMRUDDIN
Centralized Council No: BH-P-26-0262

Gender:
Email: pcihelpit@gmail.com

Mobile No: [REDACTED]

Application Status (State Pharmacy Council) ^

State Pharmacy Council Status: Pending

Remarks(Reason for Approved or Rejected) *

Contact Information ^

Official Mobile Number *: [REDACTED] Verify

Official Mobile Code: +91

Official Email *: pcihelpit@gmail.com Verify

Profile Photo (Please ensure that the uploaded file size does not exceed 10 MB.) *
Choose File No file chosen

Health Professional Type *: Pharmacist

Personal Details ^

Salutation *: Mr

Gender *: Male

Father's name *: ABC

Full Name *: MD QAMRUDDIN

Date of birth *: 03/01/2003

Mother's name *: XYZ

Nationality *: Indian



Organization Onboarding Processing – Existing User



कामये दुःखतप्तानाम् प्राणिनामर्तिनाशनम्

05

Once you login and click on your profile, user are requested to update their details and submit documents.

06

Few of the details will be restricted that has been submitted at the time of registrations and fetched from Aadhar.

Address as per KYC ^

State *
DELHI

District *
NEW DELHI

Sub District *
Chanakya Puri

City

Address *
Pharmacy Council of India I-300 3rd floor Tower-I World Trade Centre Nauroji Nagar New Delhi 110 029

Pincode *

Communication Address ^

☒ Is your communication address same as above?

Language ^

Language	Can Speak	Can Read	Can Write	
English	YES	YES	YES	Delete

Add Row

System of Medicine ^

Category
Pharmacist

System of Medicine
Pharmacy

Registration Details ^

Register with Council *
Delhi Pharmacy Council

Registration Number *
25638

Date of First Registration *
31/10/2024

Is the registration permanent or renewal?
Renewable

Registration valid till
04/06/2030

Registration certificate attachment(Latest Certificate) (max 5mb) *
Choose File No file chosen



Organization Onboarding Processing – Existing User



07

Once you login and click on your profile, user are requested to update their details and submit documents.

08

Few of the details will be restricted that has been submitted at the time of registrations and fetched from Aadhar.

09

In Qualification, registration, and current work details, necessary documents that needs to be submitted must be correct. Once, profile is submitted the profile success message will show and SPC status will show pending.

Qualification Details ^

Note: B.Pharm or D.Pharm qualification details must be entered in the first row. Please update the Qualification section accordingly.

Qualification Details

Editing Row #1

Name of the Degree or Diploma *	Country *
B.Pharm	India
State *	Passing Year *
DELHI	2022
College *	Passing Month *
Baba Hari Dass College Of Pharmacy And Technology Jharoda Kalannew Delhi (PCI-194)	January
University/Affiliated Board *	Upload Certificate (max 5mb) *
The Registrar Guru Gobind Singh Indraprastha University Old Delhi College Engineer Building Kashmere Gate D...	Choose File LSS08 Brochure (1).pdf
% or Grade *	
75	

Current Work Details ^

☐ Are you currently working?

Please select reason of not working *



Organization Onboarding Processing – Existing User



कामये दुःखतप्तानाम् प्राणिनामर्तिनाशनम्

10

Once you login and click on your profile, user are requested to update their details and submit documents.

11

Few of the details will be restricted that has been submitted at the time of registrations and fetched from Aadhar.

12

In Qualification, registration, and current work details, necessary documents that needs to be submitted must be correct. Once, profile is submitted the profile success message will show and SPC status will show pending.

Rajesh



Name: Rajesh Kumar

Gender: Male

Mobile No: 9876543210

Centralized Council No: DL-P-24-0123

Email: rajesh.kumar@example.com

Application Status (State Pharmacy Council) ▾

Contact Information ▾

Personal Details ▾

Address as per KYC ▾

Communication Address ▾

Language ▾

System of Medicine ▾

Registration Details ▾

Qualification Details ▾

Current Work Details ▾

Submit

Message

Profile submitted successfully.

Ok

भारतीय भेषजी परिषद्

(स्वास्थ्य एवं परिवार कल्याण मंत्रालय के अंतर्गत सांविधिक निकाय)
भारत सरकार

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नौरोजी नगर, नई दिल्ली-110029

टेलीफोन नंबर 011-65218900-01

E-mail: registrar@pci.nic.in



कामये दुःखतज्ज्ञानम् प्राणिनामार्तिनान्नयन्म्

PHARMACY COUNCIL OF INDIA

(Statutory body under Ministry of Health & Family Welfare)
Government of India

I-300, 3rd floor, Tower-I, World Trade Centre,

Nauroji Nagar, New Delhi-110029

Telephone No. 011-65218900-01

E-mail: registrar@pci.nic.in

Circular

To All,

- Pharmacists
- State Pharmacy Councils
- State Governments
- Approved Institutions

Sub: FAQs regarding Health Professional Registry (HPR) Integration with PRTS/DIGI- PHARMed Portal – Mandatory Validation and Completion of HPR Profile.

This is in reference to the council's circular no. released dated 17.08.2026 regarding the intimation of council for the HPR Go-Live. In this connection, council has observed multiple queries and confusion amongst the stakeholders and thus, Council would like to share the clarifications on the various concerns as under:

1. Why HPR registration is necessary for all Pharmacists?

Ans: Health Professional Registry (HPR) registration is required by the Pharmacy Council of India to integrate pharmacist records into the Ayushman Bharat Digital Mission (ABDM). This creates a centralized, digitally verifiable database across India.

As per NHA, the Healthcare Professionals Registry (HPR) is a comprehensive repository of registered and verified healthcare professionals, Doctors from different systems of medicine, (including Modern Medicine, Dentistry, Ayurveda, Unani, Siddha, Sowa-Rigpa, Homeopathy), Nurses and Pharmacists, delivering healthcare services across India. The Ayushman Bharat Digital Mission (ABDM) empowers healthcare professionals and encourages them to be part of India's digital health ecosystem through a unique Healthcare Professional ID. With last-mile coverage, people will be able to interact with healthcare practitioners, and vice versa.

2. Who should initiate the process for the HPR registration?

Ans: The HPR registration is for those pharmacists who is already a valid registered pharmacists under their respective state pharmacy council. Any pharmacists having expired registration or invalid etc. would be required to get their registration validated in their respective state pharmacy council.

All HPR registration processed by the Pharmacists will be routed to the respective state pharmacy council for the approval. Therefore, the valid registered pharmacists should process for the registration on HPR.

For new pharmacists who is not registered pharmacists under any state pharmacy council, they are required to firstly complete their registration process of the state pharmacy council as per their respective norms and regulations. Once your profile is approved, then you may process for the HPR registration through DigiPharmed Portal.

3. Does HPR registration replace my State Pharmacy Council registration?

Ans: HPR registration does not replace, cancel, or supersede registration with the concerned State Pharmacy Council. The State Pharmacy Council registration continues to be the relevant statutory registration for pharmacists. HPR provides a digital, nationally interoperable identity within the ABDM ecosystem only after the state pharmacy council registration process is completed.

4. I already have a BH-P Number of DigiPharmed Portal. Do I need to create a new profile?

Ans: Pharmacists who already have a registered BH-P profile on DIGI-PHARMed must use their existing profile and complete the required e-KYC, profile validation and other pending information on the same BH-P Number, rather than creating a duplicate profile either on the DigiPharmed portal or on the NHA Portal.

And for such existing user having valid BH-P Number on DigiPharmed Portal, the deadline of 15 days is only applicable for them to ensure verification and authentication of that profile as the same is being used in the teaching pharmacist's faculty as well.

Even if you have created New profile on digipharmed in last few days then it is requested to login with the same BH-P Number and continue with the updated flow. Kindly don't proceed for re registration on the NHA Portal if your profile on Digi-Pharmed is already there,

5. I do not have a valid registration certificate or still under process or under renewal? Do I need to register on Digi-Pharmed Portal for HPR profile creation?

Ans: HPR registration is intended for registered pharmacists whose professional registration can be verified with the concerned State Pharmacy Council. Therefore, if your pharmacist registration with the State Pharmacy Council is still under process or under renewal and you do not yet have a valid pharmacist registration, you should first complete the statutory registration process with the concerned State Pharmacy Council.

Once the pharmacist registration is completed and the required registration details are available, the pharmacist may proceed with the HPR-related registration/verification process through the DIGI-PHARMed Portal, as applicable.

6. I do not have a BH-P Number/profile on DIGI-PHARMed. Does the 15-day timeline apply to me?

Ans: The notified 15-day compliance requirement is specifically applicable to existing registered pharmacists having a BH-P profile on DIGI-PHARMed, as communicated by the Council.

Pharmacists who do not currently have a DIGI-PHARMed profile and have a valid state pharmacy registration certificate may register through the prescribed process on the Digi-Pharmed Portal. Kindly note that for the creation of DIGI-PHARMed profile, valid SPC registration certificate is compulsory else your profile will be rejected during the verification process.

There is no deadline of 15 days for the New Pharmacists or one who is not in the teaching profession registered on the DigiPharmed Portal. Please don't rush, In case of any technical issues or portal slowness, Kindly wait for few moments.

7. What is the process for the HPR registration for the New User (Only for those having valid Pharmacists Registration Certificate)?

Ans: A pharmacist having a valid registration with the concerned State Pharmacy Council can initiate the HPR registration process through the DIGI-PHARMed Portal.

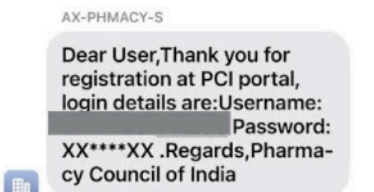
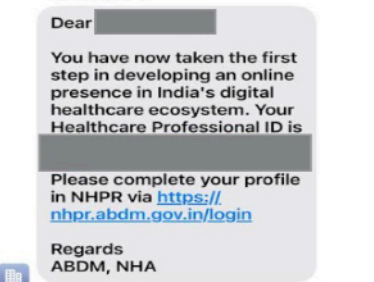
Step 1: Visit the DIGI-PHARMed Portal and select the Pharmacist/New Registration option.

Step 2: Enter the required basic and professional details, including the valid Pharmacist Registration Certificate/registration details.

Step 3: Complete Aadhaar-based identity/e-KYC verification as required.

Step 4: Enter and verify personal, registration and qualification details carefully.

Step 5: Once your BH-P Number is generated you will receive the confirmation from PCI as well as well NHA. The sample text message that you will be receiving are as under:

From DIGI-PharMed Portal		To Inform user about the Username of the DigiPharmed Portal i.e. BH-P Number.
From NHA Side		To inform user about the Health Professional ID. Kindly note that you need to continue and complete your profile on the DigiPharmed Only if you have done e-KYC & HPR Id from DigiPharmed Portal. Then user does not need to go on any other portal as visible in the text message for the further completion of profile if they have

	initiated their profile creation on Digi-Pharmed Portal.
	*If you have initiated your process explicitly on the NHA Portal i.e. https://nhpr.abdm.gov.in/nhpr/v4/login then you may continue on this portal only and after submission your BH-P account will be created automatically.

*****KINDLY NOTE THAT IF YOU HAVE INITIATED YOUR ABOVE STEP 1-5 ON DIGI-PHARMED PORTAL THEN USER DOESNOT REQUIRED TO VISIT ANY OTHER PORTAL. ALL USER MUST COMPLETE THEIR PROFILE ON ANY ONE PORTAL ONLY; NEW USER DOES NOT NEED TO VISIT MULTIPLE PORTALS.***

Step 6: Review the complete profile before final submission and ensure that all information matches the official records. Once reviewed, please submit your profile.

Step 7: Your profile is submitted and the same will be sent to the respective State Pharmacy Council for the Verification.

Step 8: You can review the SPC status by visiting "Profile section" on DigiPharmed Portal. If the status is rejected, then you have a chance to recheck and update your profile based on the comments by SPC in remarks section of your profile.

Step 9: If your SPC status is approved then your HPR Card will be generated.

8. The portal says "Aadhaar/HPR ID already exists". What does this mean?

This message generally indicates that the Aadhaar number being used is already associated with an existing HPR/DIGI-PHARMed record. This may occur when an HPR profile has already been created or the Aadhaar is already mapped against an existing pharmacist record either through the DigiPharmed portal or NHA Portal.

If you are an existing pharmacist with a BH-P Number/profile on DIGI-PHARMed, you should not create a new profile. Please log in using your existing credentials and complete the prescribed e-KYC/profile validation process.

If you believe that:

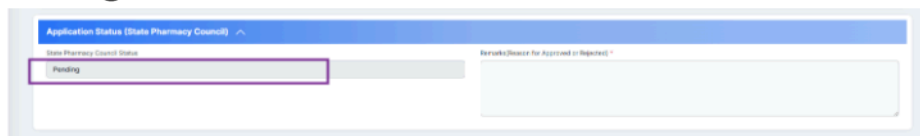
- you have never created an HPR profile, or
- the Aadhaar/HPR ID is associated with an incorrect or duplicate profile, or
- you are unable to access the existing profile,

please do not attempt multiple registrations. Raise the issue through the prescribed support/grievance mechanism with your BH-P Number (if available), registered mobile number and a screenshot of the error message for verification and resolution.

9. My HPR Card is not available for download. What should I do?

Ans: Please verify whether the HPR registration/verification process by the SPC has been completed and the status is shown as Verified in the Profile Section on any of the platform as shown below:

a. For DigiPharmed Portal:



b. For NHA Portal:

HPID Number	71-8*****-3349
Application Status	Verification Pending
Council Status	Pending
Work Status	N/A

If the status indicates Verified or Approved but the card is still unavailable, report the issue with your relevant details and screenshot on the grievance portal of PCI.

Once the council status is approved, the application status will automatically be approved.

10. I have done my basis registration on DigiPharmed Portal and BH-P Profile is created. What should I do next?

Ans: After the creation of DigiPharmed Profile, Pharmacist needs to login again on the Digi-Pharmed Portal only and then complete their educational details, experience etc. For this, pharmacists do not need to visit any other portal and continue with the DigiPharmed Portal.

Kindly note that both DigiPharmed and NHA Portal are interlinked to each other where all data are being exchanges seamlessly and thus, kindly don't create multiple BH-P Account. Please following complete process on the DigiPharmed portal only if the basic registration is done on Digi-Pharmed Portal.

11. I see incorrect information in my existing profile on DigiPharmed Portal. Can I create a new profile?

Ans: Pharmacists should not create duplicate profiles to overcome data-related issues. The correction should be carried out through the applicable profile via visiting "edit profile section on the DigiPharmed Portal.

12. My application has been rejected by the SPC after the completion of profile. What should I do?

Ans: Please check the reason/status available against the application and undertake the required correction, if applicable. Further, resubmit the profile to SPC

for the re-verification.

13. My profile has incorrect qualification/registration information. What should I do?

Ans: If your existing profile or Digi-Pharmed profile is having incorrect details or registration information which are not editable in the profile section after OTP validation then your profile will be considered in debarred list after few days. You may also raise a grievance citing the issue that your profile is having incorrect registration number and thus, further those profiles having incomplete e-KYC will be marked as blocked. This is only for existing DIGI-Pharmed portal user. New Users must ensure that no incorrect information or documents are uploaded on the portal.

14. The page is not loading or is taking too long.

Ans: This may be a temporary technical/performance issue. Please avoid repeated submissions. Capture the issue and report it through the support mechanism if it persists for longer time.

Apart from this, council will be updating the issues and their resolution time to time. Thus, pharmacists are request not to trust on any other sources or rumours.

15. What is the difference between BH-P Number and HPR ID?

Ans: The BH-P Number is the pharmacist's identifier/account associated with the DIGI-PHARMed Portal, while the HPR ID/HP-ID is the unique Healthcare Professional identifier generated through the HPR/ABDM ecosystem. The two are integrated through the DIGI-PHARMed-HPR workflow. Pharmacists should therefore avoid creating separate accounts as both can be created from the Digi-Pharmed Portal only.

16. Do I need to visit the NHA HPR Portal separately?

Ans: DIGI-PHARMed and the NHA HPR Portal are integrated for the HPR registration process. Therefore, if you have initiated the registration process on the DIGI-PHARMed Portal, you should continue and complete your profile on the DIGI-PHARMed Portal only. You are not required to create another account or repeat the registration process on the NHA HPR Portal.

However, if you have already initiated your HPR registration directly through the NHA HPR Portal, you may continue and complete the process through that portal as applicable.

Important: *A pharmacist should complete the HPR process through **one portal only** and should not create multiple BH-P/HPR profiles. Your existing FAQ already correctly establishes this single-portal principle.*

17. I received SMS from both PCI/DIGI-PHARMed and NHA. What does it

mean?

Ans: Receiving SMS from both DIGI-PHARMed/PCI and NHA does not necessarily mean that you have created two profiles.

Since the DIGI-PHARMed and NHA HPR systems are integrated, separate system-generated SMS notifications may be received during different stages of the registration and HPR generation process. However, please continue your process only on one portal to avoid duplication issues.

For example:

- DIGI-PHARMed/PCI communication may provide information regarding your BH-P Number / DIGI-PHARMed account or profile.
- NHA communication may provide information regarding your HPR/Healthcare Professional ID. Link visible in the text messages can be ignored if you have initiated your registration process on Digi-Pharmed Portal.
- Both communications may therefore relate to the same pharmacist and the same integrated registration process.

18. Is there any HPR registration fee?

Ans: There is no fee for registration in the Healthcare Professionals Registry (HPR) or for generation of the Healthcare Professional ID (HP-ID).

Pharmacists are therefore advised not to make any payment to any individual or unauthorised agency for DigiPharmed/HPR registration, HPR ID generation or verification.

In addition to this, Council is planning to conduct a webinar or share video manual within 10 days for the pharmacists to complete the HPR process. Therefore, if any new user is facing issues or having confusion can refer to the same for more clarity.

Therefore, Pharmacy Council of India requests all pharmacists and stakeholders to follow the prescribed HPR integration, e-KYC and profile validation process through the official portal. Genuine technical or verification issues should be reported through the designated support mechanism with complete details. Stakeholders are advised to rely only on official communications and cooperate in establishing a verified and standardised national registry of pharmacists.

Digitally signed by
ANIL MITTAL

Date: 25-08-2026

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Registrar-Cum-Secretary